



The Training and Counseling Center (TACC) at St.Luke's

Frequently Asked Questions (FAQs) and Contact Information

May I have an initial consultation to decide if I want to start therapy?

Yes. The first session is a time to decide with your therapist if this is the appropriate place for your therapy. You are charged for this session according to the fee scale.

What information is needed to start therapy?

You can call in and give basic confidential information via an intake process. Then you will be contacted by a counselor to clarify what you are requesting and to set an initial appointment, if that is appropriate.

How soon will a counselor be in contact with me after my initial intake call?

Our intention is to call back within two (2) business days.

Do you prescribe medications?

No, but we can refer you to professionals who can, if needed.

Are you a Christian counseling agency?

We honor and support the religious and/or spiritual beliefs you subscribe to in your therapy sessions. We value spirituality as a resource for all healing.

Do you counsel couples who are not married or engaged?

Indeed we do. We offer individual sessions for couples (e.g., married, dating, partnered) as well as pre-marital workshops. There is a schedule for 2009 on the Pre-Marital Workshops page of our Web site.

What is the cost of therapy?

In our counseling service, we operate on a sliding scale based upon your income. You may inquire what your fee would be, according to our scale, at the time of your phone intake.



How are the fees set?

They are set with your counselor in the first session.

Can I request a particular counselor?

We try to honor your request. Given that counselor's workload at the time, there is a chance you will be referred to another therapist.

Once in therapy, how often can you meet with your therapist?

As we are **not** part of the managed health care system, we can meet your needs at the frequency determined by you and your therapist.

Are there a number of sessions that may not be surpassed?

No (please see answer above).

How long are the sessions?

Our sessions are 50 minutes long to allow for a crossover period between clients.

Are your therapists trained and licensed?

Yes, please see the Staff page on our Web site to read about staff credentials.

Where are you located?

98 Currier Street Atlanta, GA 30308 (close to Crawford Long Hospital)

Are you near public transportation?

Yes, TACC is specifically located on the corner of Courtland and Currier Streets and is easily reached from I-75/85 and North Avenue, as well as from the Civic Center Marta Station.

Is there parking and what does it cost?

Yes and our parking is free for your convenience. The parking lot is located next to our office for easy access.

Do you take insurance?

No, we are **not** part of the managed health care system and can thus meet your needs without external limitations.



What are TACC's office hours?

8 AM - 6 PM Mondays, Tuesdays and Fridays; and also 8 AM - 9 PM on Wednesdays and Thursdays. Please note that each therapist, within these parameters, will schedule appointments according to his/her schedule.

Still have questions? Please contact us anytime! We look forward to hearing from you.

Phone: 404-876-6266 (Page Gardner is the Office Administrator)

Fax: 404-876-8305

Email: info@taccatstlukes.com

Web Site: www.trainingandcounselingcenter.org

Street Address:

98 Currier Street NE
Atlanta, GA 30308

Mailing Address:

435 Peachtree Street NE
Atlanta, Georgia 30308

Specific Location:

TACC is specifically located on the corner of Courtland and Currier Streets and is easily reached from I-75/85 and North Avenue as well as the Civic Center Marta Station.